



Metro Dog Day Care and Boarding Agreement

This signed agreement is a service contract between signor (herein called “Guardian” with the stated understanding that Guardian means Owner) and Metro Dog, Inc. (herein called “Metro Dog”, which includes all agents and staff acting on behalf of Metro Dog) for dog day care and/or boarding services.

1. Guardian certifies that all information given to Metro Dog by Guardian or Guardian’s representative, whether written or oral, about pet’s health and/or behavioral history is accurate and true.
2. Guardian agrees to pay the rate of stay on the day stay occurred. Guardian agrees to pay for any and all additional charges for services either requested from the a-la-carte menu or deemed necessary by Metro Dog, which includes but is not limited to room re-assignment, private play group assignment and veterinary services.
3. Guardian is aware that, upon arrival, pet(s) will be checked for fleas and ticks. If found, pet(s) will be bathed using products available at Metro Dog. Guardian agrees to pay a bathing fee for this service. Guardian will not hold Metro Dog responsible for any adverse reaction pet(s) might have as the result of products used.
4. Guardian will select the type of suite that they desire for their pet with the agreed understanding that Metro Dog will make changes to pets rooming reservation for any reason during the stay that Metro Dog deems necessary. Guardian will be responsible for paying the rate for the room used by the pet(s) while staying at Metro Dog. This specifically means and is not limited to changes such as pet(s) booked in group rooms may be transferred to private rooms and be required to pay private room rates if deemed necessary to ensure the safety of all guests staying at Metro Dog. Additionally, dogs may be re-assigned from group play to private play, which has a different fee structure that Guardian agrees to pay.
5. Cancellation Policy: For non-peak and non-holiday reservations, bookings may be canceled within 48 hours of the first day of reserved stay without incurring a charge. If cancellations are made inside of 48 hours, 1 day’s stay at the daily rate will be charged to Guardian. For peak and holiday reservations, two weeks cancellation is required. If cancellation is made with less than two weeks notice, Guardian will be charged in full for the stay.
6. Guardian agrees to pay all veterinary fees incurred during pet’s stay at Metro Dog when pet is picked up.
7. Guardian agrees to be fully responsible for their pet’s behavior during the pet’s stay at Metro Dog, and/or during contracted chauffeur transit to or from Metro Dog or while in the park if a park trip has been requested by Guardian.
8. Metro Dog requires Guardian to provide proof of rabies for all pets prior to services being provided by Metro Dog.
9. By signing this contract, Guardian agrees to allow their pet to be photographed at the discretion of Metro Dog during any contracted period. Metro Dog retains all proprietary and licensing rights to any pictures taken to be used in any manner chosen.

10. It is expressly agreed by Guardian and Metro Dog that Metro Dog liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$200.00 per pet boarded. The Guardian further agrees to be solely responsible for any and all acts or behavior of said pet while it is in the care of Metro Dog.
11. By signing this Contract and leaving your pet with Metro Dog, Guardian certifies to the accuracy of all information provided about pet, that pet is current on all vaccines required by Metro Dog, that, to your knowledge, pet has not been exposed to rabies or distemper within a 30 day period prior to boarding, and that Guardian is the legal owner of said pet, free and clear of all liens and encumbrances and assumes financial liability for all payments called for in this agreement.
12. This Contract contains the entire agreement between the parties. All terms and conditions of this Contract shall be binding on the heirs, administrators, personal representatives and assigns of the Guardian and Metro Dog.
13. Any controversy or claim arising out of or relating to this contract, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of his award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.
14. This contract serves as an agreement for dog walking and drop in visits to client's home to care for house and pets. Dog Walking agreements may be for services rendered while dog(s) are guest residents at Metro Dog, or as an at-home service where the dog walker comes to client's home to render services. Client understands the risks of transport and having dogs in an off-leash setting and assumes all risk and responsibility, liability and financial responsibility for the well-being of their pet, dog walker, and other animals that are in the play group or belonging to the general public encountered on the outing. Client agrees to pay for their own vet bills in the event of an injury and also the vet bills of any other pet injured if the dog walker deems the client's dog to be the cause of an incident resulting in an injury whether there was malicious intent or not.

I have read this agreement on this date, ___/___/___, understand its terms and signed it freely.

X

Signature of Guardian or Guardian Representative

Signature of Metro Dog Representative

GUARDIAN'S NAME(S) _____

DOG(S) NAME(S) _____

PRIMARY PHONE () ____ - _____ **(PHONE 2)** () ____ - _____

EMAIL _____

ADDRESS _____ **CITY** _____ **ZIP** _____

EMERGENCY PHONE () ____ - _____ **EMAIL** _____

ALTERNATE PERSON TO CALL CASE OF AN EMERGENCY (THIS PERSON SHOULD BE AUTHORIZED TO MAKE MEDICAL DECISIONS FOR YOUR PETS SHOULD WE BE UNABLE TO REACH YOU)

NAME _____ **PHONE** _____